If you booked your tickets before 01/09/2020 please follow this link for the TicketPlan terms and conditions

https://c.ststat.net/content/seetickets/webadminuploads/TPOSALXCATLIN%20200716 WVYgHkqJ.p df

If you purchased your tickets before 01/09/2020 and the event date has been changed at any time since tickets were purchased, please follow this link for the TicketPlan terms and conditions.

https://c.ststat.net/content/seetickets/webadminuploads/TPOSALXCATLIN%20CV19%20030420 c Dwfuxbja KW.pdf

If you booked your tickets between 01/09/2020 and 30/11/2020 please follow this link for the TicketPlan terms and conditions.

https://c.ststat.net/content/seetickets/webadminuploads/TPOSALXCATLIN%20CV19%20030420 c Dwfuxbja KW.pdf

If you booked your tickets between 01/12/2020 and 30/11/2021

https://c.ststat.net/content/seetickets/webadminuploads/AST%20-%20Refund%20Promise%20-%202020 sKYtlgWW-xz.pdf

If you booked on or after 01/12/2021 please follow this link for the TicketPlan terms and conditions

https://c.ststat.net/content/seetickets/webadminuploads/AST%20-%20Refund%20Promise%20-%20201%20TEX\_nlqweLYBblzg.pdf